



Village News



Embrace the possibilities

5221 Lakeshore Rd - www.pvm.org DEC 2023

This month will mark the completion of my first year as Administrator of Lake Huron Woods. I would like to thank everyone for making this year memorable. I look forward to serving you all again in 2024.

The LHW team has accomplished so much in 2023. I wanted to share with you some of the items we have been able to accomplish this year.

- New Entry ADA Door Assembly
- Addition of Activity/Wellness Assistant
- Addition of Road Trip Activities
- Concrete Repair/Asphalt Patching
- Entry drive light repair
- New paint and carpet on 2nd and 3rd floor
- Residential Window Replacement (as needed)
- New Patio Cushions
- Coffee Machines and Vending for Cafe
- Gaming System for Resident Events
- Front load Washer added to first floor laundry
- Housekeeping Menu with new services
- Removed dead trees and cut back overgrowth

And much more that happened behind the scenes...

Watch for more to come in 2024!

Thank you! Jeni Loshaw, Administrator



Newsletter Highlights

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Attachments:

Housekeeping Flyer

One Call Flyer



The Village of

Lake Huron
Woods

A SENIOR LIVING COMMUNITY

A Mission of Presbyterian Villages of Michigan

Look for PVM on:



2023 Account Balances and Credits

The Office Team at LHW will be sending letters for those that may have small credits or balances on their account. We are asking that if you receive a notice that you contact our office. If you have questions or concerns please let us know!

We appreciate each and everyone of you and are so thankful that you chose Lake Huron Woods to be your home for this Holiday Season!

Reminder!
Kristine Skarbo,
Sales and Leasing Specialist



Need additional money after Christmas Shopping? Refer a friend, family member or someone you want as a neighbor. If they move in and stay for 90 days you will receive \$500. We paid out over \$3000 in 2023!

THANK YOU!!



**Lori Jones,
Administrative Assistant**

2024 Renewals

There is going to be a little change with our renewals in 2024. If you have an older Lockwood Management lease, I will be having you sign a new PVM lease at the time of your renewal. This lease will be a month to month lease. We are updating so all residents have the same policies and rules. I appreciate all our residents for getting there renewals back to me in a timely matter, Thank you!

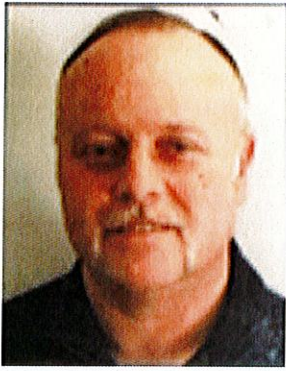
**Merry
Christmas!**

What to do if you get Covid?

- Isolate for 5 days**
- Mask for 5 days following isolation**
- Call kitchen for delivery of soup (free)**
- Inform our team**
- Press pendant if you need The Med Team**

If you receive Housekeeping or need non-emergency services we will resume service after your isolation period and when you feel well enough for us to assist.

We will mask in your home during the five days of masking and ask that you do the same while we are in your home.



**Rod Osantowski, Service
Lead**

Maintenance Updates

Winter Weather has arrived. I want to remind everyone to use caution while traveling on sidewalks and drives.

We have a new addition to our team. Cody has joined as a Full Time Maintenance Technician. He looks forward to meeting you all.

Please be aware that our service office closes at 3PM on Fridays. We love being able to address your requests. In order to help us do so on Fridays, please have any requests in prior to noon. We have had a lot called in at 2:30 and that doesn't give us enough time to be able to address them, prior to the end of the week. Your help is appreciated!

Service Emergency: 810-294-9510



Teresa Harris, Housekeeper

Housekeeping Updates

Thank you for returning your Housekeeping Surveys! Our winners are:

- Cozy 102**
- Sandra 410**
- Joyce 119**

Our team will reach out to you to schedule your free service! Congratulations!

We know that the holidays are a busy time. The Housekeeping Team at LHW want to help. We are offering 25% off of services during December. Space is limited so reserve yours today!



Resident Chatter:

A brief review and update from last month's Resident Council Meeting

Announcements/Old Business

Treasurer Report: October beginning balance was \$475.15. Funds held by Council at end of October was \$488.50. Please remember that returnable cans are collected on the second floor in the storage room.

- 1. Juli invited everyone that attends to share concerns and feedback. She is new, and still settling into the role. She may not have everything in order yet but is confident “We’re on our way!!”.**
- 2. Juli shared that Groundbreaking Event went very nicely. Juli spoke on behalf of the Resident Council at the event. She was able to make contact with the CEO and the Board Chair for our community.**
- 3. PACE information brochures that were requested are available on the table across from the mailboxes or at the front office.**
- 4. We are still awaiting the seasonal flags and Jeni says this has moved to the top of her to do list. She appreciates your patience.**
- 5. AED devices are not something LHW team will be able to provide at this time. There are many factors that have played into this decision, however, if the policy changes Jeni will let Resident Council know.**
- 6. The traffic study, performed in anticipation of the new buildings, did not indicate a need for additional signage, blinking lights at the entrance.**
- 7. It is The Med Team Procedure to check the exterior entry doors in the evenings at 10PM, 12AM, 2AM and 4AM. This is tracked by their offices.**

Resident Council Continued...

- 8. Clarification on the 50/50 during the Craft Sale. The funds generated will stay with LHW for resident programs/activities. No funds from LHW, unless otherwise donated specifically, are able to be applied to the new construction.**
- 9. Resident Council is looking to purchase name tags for resident use at meetings and events. Please let us know how you feel about name tags. These will be purchased with RC Funds.**
- 10. Round Table Meetings with Debrah are held the first Wed. of each month. Please stop in to share any suggestions or to discuss activities at LHW.**
- 11. Jeni loved the idea of a sign for the cafe coffee area and will get one on order. Thank you!**
- 12. Painting and Carpeting is complete! The LHW Team thanks everyone for their cooperation during our updates.**
- 13. Concrete repair feedback has been positive. Again, thank you for your cooperation!**
- 14. Asphalt patching is complete. Watch for Asphalt work to restart in the Spring of 2024.**
- 15. Don't Forget Menu Chat it will be the last Friday of each Month in the Dining Room at 1:30PM. Next meeting will be Jan 5th.**
- 16. Vanessa thanks those that have already placed DNR paperwork on the interior of their entry door. Please make sure to do so if you have not done so already. It is truly appreciated and helps The Med Team honor your wishes.**
- 17. RC recommends an Updated Emergency Manual be kept in each apartment. Residents receive updated forms through out the year, however, Jeni has requested that a packet be put together and will let RC know when the updates have been completed and when they can be distributed. Watch for updates. And thank you for your recommendation!**

18. It was mentioned that the Mobile Microphone may assist in cutting down on multi-conversations going on while RC meeting is in progress.

19. Jeni is and has been aware of the desire for LHW to have a bus. As promised she will be providing update on the direction for this topic in December. She did indicate that she has not heard back on the direction for the previous bus, but will continue to follow up. The van is due for service that will be performed in December and it will be on the road and used for LHW Business and potentially for resident transportation in the future. She wants to let you know that she is working on this, and will have responses as they are available. In the meantime, she would also like to recognize that despite the lack of a bus, Debrah has been able to provide transportation for Resident trips. Thank you Debrah.

20. Answers to composition of LHW. We have a total of 116 apartments. These consist of 58 one bedrooms, 46 two bedrooms and 12 cottages. Resident numbers vary but tend to average between 125-140.

21. Juli suggests all residents visit the Resident Store to see what is available, as many new items have been made available this year.

22. Jeni loves the idea of an information sheet about “One Call” and agrees, that it is very helpful to provide updates to events and other important information that affect residents.

Resident Council thanks all that attend and would like to ask that all respect those willing to speak at the meetings by refraining from speaking until they have finished their question, concern or topic.

Activity and Wellness

Hello Everyone,

December is a time for “Snow Kisses”. If you go outside when it is snowing and look up at the sky, you’ll feel icy kisses as the snowflakes flutter by. Take the time to enjoy the blessings we have during the winter months. The beautiful white snow that blankets our yards, a hot cup of chocolate that warms our tummies, a hug from a friend that warms our heart and the warmth we share by giving the gift of love to others. Merry Christmas to all and to all a goodnight!

Special Events:

Dec 1- Menu Chat

Dec 4- Christmas Wreaths w/Teresa

Dec 5- Christmas Tree Decorating on each floor. Feel free to bring something special to add to the branches.

Dec 6- Trip to Anchor Pointe Bistro in St. Clair

Dec 7- Grief Share: Moving Forward

Dec 12- Massage Therapy

Dec 12- Caroling by the Shubert Club Choir

Dec 13- Community Meeting

Dec 16- Baptist Church Choir

Dec 20- Shopping at Birchwood Mall

Dec 21- PACE Presents: Lonliness

Dec 29- Corn Hole Game



Debrah
Activity Coordinator

Reminder:

Sign up in Activity Book for all Trips and Special Events

Monthly Activity Round Table is the 1st Wednesday of each month at 1PM



Happy
BIRTHDAY

Birthday Celebration!

The Birthday Party will be held on Friday the 15th.
Join us in the Activity Room at 2:00pm for refreshments!
Sponsored by Harmony Cares' Sarah!

Lake Huron Woods Celebrates our Residents with December Birthdays!

| | | |
|--------|-----|-------|
| Maxine | 310 | 12/16 |
| Milan | 105 | 12/20 |
| Harry | 313 | 12/22 |
| Nancy | 332 | 12/26 |

Resident Reminder

Carports, Storage and Guest Suites have limited availability .
Reserve yours today!

We do see an increase in requests during our winter months. If you need a storage unit, a carport or have a guest wishing to stay in our Guest Suite see the front office.

The Med Team

Med Team would like to remind residents that DNR information should be placed on the inside of your apartment door. Clear sheet protectors are available at the office or you can use an envelope. This information is needed to assist us in respecting your wishes in the event of an emergency event.

Thank you!

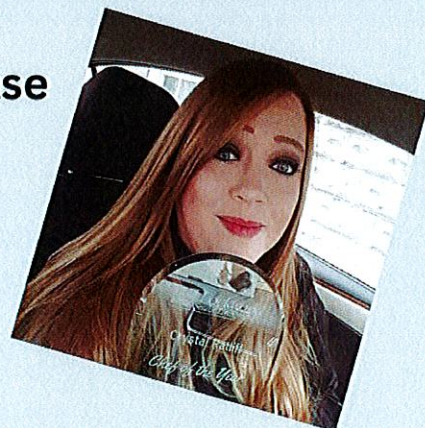
-The Med Team

Hello everyone! My name is Crystal Ratliff and I am the Dining Services Manager here at Lake Huron Woods.

We would like to remind everyone that our Christmas Buffet sign up is located at the entry of the Dining Room. Please get your tickets from Lori at the front office. Please remember that if you are on the meal plan we will still need you to sign up so that we can accurately plan on how many will attend.

If you are ill, or under the weather, we will happily waive delivery fee for your meal. This will save you delivery fees and prevent the spread of any illness to your neighbors during meal service.

Also, as a reminder we ask that all phones be silenced and in the event you receive a call, please move to the Lobby so that the call does not distract from other diners experience.



Crystal Ratliff, Dining Services Manager